

Events, Conference and Travel Management Course Details

Department: Event, Travel and Tourism Management

Presented by Magna Skills Development Institute

Registration Link

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Training Coordinator: Denis Wunganayi



Course Summary

Event management is a fast growing, exciting and creative industry, and involves the application of project management to the creation and development of events, conferences, product launches and corporate activity days, to name a few. This short learning programme (SLP) is designed to equip delegates with the fundamental skills for the planning, designing and implementation of an event, as well as provide delegates with the history and structure of the industry. Delegates will learn how to research, design and plan an event using key tools and principles in a real-world environment. Programme content also considers the administration and co-ordination skills required for the eventing sector and culminates in event evaluation and feedback.

Course Objectives

- The event industry, its structure and main operations.
- The range of events and their factors event sizes, event types, the teams needed to run events.
- Technology and the different resources used in event planning; ethical considerations.
- Event concepts: establishing the objectives, themes and format of an event.
- Event analysis, strategic design aspects and the logisticals of running and delivering an event.
- Event feasibility; establishing the event context and its rationale.
- Identifying the requirements and opportunities of an event; event SWOT analysis.
- Planning for the operational needs of a project, developing project plans and recommendations.
- Implementing and evaluating plans and strategies for events.
- Analysing event venues; conducting site inspections, defining site requirements, preparing site maps.
- Dealing with the issues of regulatory compliance, legislation and law; insurance, licencing.
- Interacting with stakeholders and official bodies; setting policies, entering into contracts.
- Business and client relationships; the aims, reasons for and activities of negotiation, reaching agreement.
- Delivering quality customer service; reasons for and processes of making changes to plans.
- Marketing strategies, the event marketing mix, market segmentation and environment analysis for events.
- Looking for and arranging event sponsorship; sponsorship motives and needs; sponsor types and categories, merchandising factors in event management.
- Budget preparation and budgeting; preparing and monitoring cash flow analysis.
- Determining the break-even point, planning an income strategy.
- Accounting and financial control systems, financial and other reports.
- Conducting a business risk analysis and managing the elements of risk; implementing and monitoring risk strategies.
- Event bids: preparing bids for and tendering to manage events, preparing bid documentation.

• Applying for grants, preparing event success criteria.

Course Outline

Introduction to Event Management

• Development of the event management industry and the event management process.

Event Research

• Importance of event feasibility, client meetings and venue options.

Event Design

• Understanding brainstorming rules and procedures, including the event environment and experience.

Event Planning

• Apply an event programming schedule and acknowledge the importance of timelines, themes and catering.

Event Administration and Co-ordination

• Understand the role of the professional conference organiser (PCO), explain budgets and compile event contracts.

Event Feedback and Evaluation

• Work through the stages of evaluating the success of an event, including feedback and reporting structures.



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Company Overview

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Our Mission: To provide world-class training solutions that equip professionals with the expertise needed to excel in their careers and contribute meaningfully to their organizations.

Our Vision: To be the leading provider of professional training and development across Africa, fostering excellence, innovation, and capacity-building in public and private sectors.

Core Values

- Excellence Delivering high-quality training tailored to meet the evolving needs of professionals.
- Integrity Upholding the highest ethical standards in all our engagements.
- **Innovation** Embracing new technologies and methodologies to enhance learning experiences.
- Customer-Centric Approach Ensuring client satisfaction by providing relevant, practical, and impactful training.
- Collaboration Partnering with industry experts and institutions to provide the best learning opportunities.

Our Training Methodology

We use a blended learning approach that includes instructor-led training, case studies, workshops, and post-training support.

Why Choose Magna Skills?

- Experienced Trainers
- Customized Training Solutions
- Interactive Learning
- Global Recognition
- Proven Track Record

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Complete the form and share with Magna Skills Support Team on email info@magnaskills.com or Send Whatsapp on: +27630079022

Approval & Authorization	
Applicant Details	Course Details
First Name:	Course Name:
Last Name:	Training Venue:
Mobile:	Month:
Email:	Training Method: Onine[] Face to Face []
Company Name:	Duration:
Country:	Number of Staff Members:

By signing this agreement, both parties confirm their commitment to the terms outlined in this proposal.