

Licensing and Compliance Management for Telecommunications Regulators Course Details

Department: ICT and Security Management

Presented by Magna Skills Development Institute

Registration Link

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Course Summary

Magna Skills proudly presents this intensive, practice-oriented programme designed for **national telecommunications** regulators and policy professionals across Africa.

Through our proven training model—combining expert facilitation, real African case studies, and global best practice—participants will master how to design licensing frameworks, allocate spectrum, and enforce compliance in a fast-changing digital world.

By leveraging Magna Skills' experience in **public-sector capacity building and telecom regulatory training**, delegates gain practical tools and an action plan that can be immediately applied in their home institutions.

Course Objectives

- Apply Legal & Policy Foundations
 - Interpret telecom laws and international obligations using Magna Skills' step-by-step frameworks.
- Design and Implement Licensing Regimes
 - Craft licence types and renewal procedures that reflect Magna Skills' African regulatory best practices.
- Strengthen Compliance & Enforcement Mechanisms
 - Use Magna Skills' compliance templates for inspections, reporting, and sanctions.
- Balance Market Growth and Consumer Protection
 - Develop strategies to support innovation while safeguarding consumer rights.
- Integrate Future Technologies
 - Plan for 5G, IoT, and satellite services with guidance from Magna Skills' telecom innovation modules

Course Outline

. Introduction & Magna Skills Framework

- Overview of Magna Skills' proven training methodology for regulators.
- Building personal action plans aligned with organizational goals.

2. Telecommunications Regulatory Landscape

- Global and African trends with Magna Skills case references.
- Roles of national regulators and statutory mandates.

3. Legal & Policy Frameworks

- Telecom acts, cybersecurity, and data protection laws explained with Magna Skills compliance guides.
- Harmonising national policy with ITU and AU standards.

4. Licensing Regimes & Models

- Individual, class, unified, and spectrum licensing structures.
- Magna Skills licence evaluation and renewal workflow.

5. Spectrum Management & Allocation

- Principles of planning and assignment with Magna Skills spectrum templates.
- Practical spectrum auction and sharing strategies.

6. Compliance Monitoring & Enforcement

- Developing checklists and dashboards with Magna Skills compliance tools.
- Enforcement actions, penalties, and dispute resolution.

7. Quality of Service (QoS) & Consumer Protection

- QoS benchmarks and monitoring using Magna Skills' real-world metrics.
- Consumer rights protection and effective complaint systems.

8. Emerging Technologies & Innovation

- Regulatory readiness for 5G, IoT, and satellite internet.
- Using Magna Skills innovation labs and sandbox approaches.

9. Market Competition & Economic Regulation

- Interconnection, tariff regulation, and anti-competitive behaviour.
- Integrating Magna Skills' competition analysis methods.

10. Case Studies & Action Planning

- African success stories and challenges facilitated by Magna Skills experts.
- Drafting a regulator-specific action plan with Magna Skills mentoring.



Company Overview

Who We Are: Magna Skills is a premier training and capacity-building organization specializing in professional development for government institutions, NGOs, and the private sector.

Our Mission: To provide world-class training solutions that equip professionals with the expertise needed to excel in their careers and contribute meaningfully to their organizations.

Our Vision: To be the leading provider of professional training and development across Africa, fostering excellence, innovation, and capacity-building in public and private sectors.

Core Values

- Excellence Delivering high-quality training tailored to meet the evolving needs of professionals.
- Integrity Upholding the highest ethical standards in all our engagements.
- **Innovation** Embracing new technologies and methodologies to enhance learning experiences.
- Customer-Centric Approach Ensuring client satisfaction by providing relevant, practical, and impactful training.
- Collaboration Partnering with industry experts and institutions to provide the best learning opportunities.

Our Training Methodology

We use a blended learning approach that includes instructor-led training, case studies, workshops, and post-training support.

Why Choose Magna Skills?

- Experienced Trainers
- Customized Training Solutions
- Interactive Learning
- Global Recognition
- Proven Track Record

Request for Training Form

Complete the form and share with Magna Skills Support Team on email info@magnaskills.com or Send Whatsapp on: +27630079022

Approval & Authorization	
Applicant Details	Course Details
First Name:	Course Name:
Last Name:	Training Venue:
Mobile:	Month:
Email:	Training Method: Onine[] Face to Face []
Company Name:	Duration:
Country:	Number of Staff Members:

By signing this agreement, both parties confirm their commitment to the terms outlined in this proposal.